



CLINIC POLICIES AND CONSENT

In order to serve our clients promptly and professionally, we need to adhere to a precise schedule. To achieve this, we ask that our clients arrive **on time** for their appointments, and when necessary, provide ample notice for cancellations. With this in mind, please understand and adhere to the following clinic policies.

LATE ARRIVAL FOR YOUR APPOINTMENTS

If you are more than 15 minutes late for your appointment, you may be asked to re-schedule at a later time.

NO SHOW

A twenty-dollar (\$20) fee will be applied to your account for all missed appointments.

CANCELLATIONS

Please provide us with a minimum of 24 hours' notice regarding any cancellations, so as to avoid paying the above mentioned twenty-dollar (\$20) cancellation/no-show fee.

FEE SCHEDULE

- ⤴ Physiotherapy Assessment: \$100.00
- ⤴ Physiotherapy Treatment: \$ 60.00
- ⤴ Reassessment after 2 months of not attending: \$ 75.00
- ⤴ If returning after a year with the same injury, you will be charged a new assessment fee of \$100.00.
- ⤴ Interest at an annual rate of 24% will be applied to accounts outstanding for 60 days.
- ⤴ There will be a \$40.00 fee for all cheques returned NSF.
- ⤴ If you are a WSIB or MVA client and your claim is denied, you are responsible for payment of all treatments rendered.

METHOD OF PAYMENT

- ⤴ All Initial Physiotherapy Assessment visits shall be paid for following the visit.
- ⤴ Physiotherapy Treatments shall be paid for following the visit.
- ⤴ Accepted methods of payment include cash, cheque, debit, Visa, and MasterCard.

I hereby give consent for the assessment and treatment by my attending therapist at Wellington Physiotherapy Associates. The therapist will explain the potential risks and benefits of the proposed therapy. I reserve the right to verbally refuse and withdraw my consent to assessment and treatment at any time, if I so choose.

Client and/or Guardian Signature

Date